



## SERVICE CENTER POLICIES

### Service Center Hours: 8 a.m. – 8 p.m. daily

- All money order sales are final — no returns, no refunds. See [online options for requesting copy or replacement of Money Order](#).
- Valid state/government ID required for all MoneyGram send or received transactions. Reference number and secondary ID required for all MoneyGram received transactions if valid Texas ID not presented.

*En Español: Una identificación del estado o de gobierno es requerido para todas las transacciones de recibo o envió de MoneyGram. Numero de referencia y otra identificación secundaria se requiere para todas las transacciones de recibo de MoneyGram si no se presenta la identificación valida de Texas.*

- Gift cards are not accepted for booth services.
- We reserve the right to limit redemptions on Texas Lottery scratch-offs to 10 or \$600 per day, per customer.
- COPART limit \$2,500 per day, per customer.
- Cashback services from debit card transactions incur a \$2 convenience fee.

**NOTE: Policies may vary by location.**

